



4G LTE

belle[®]

go with confidence!

mobile
medical
alert
system



HOW TO CHARGE BELLE

IMPORTANT: Fully charge **Belle®** before first use.



Plug in the charging cradle and place **Belle** into the cradle as shown above.

- You can check the battery level at any time by pressing the battery level indicator button on the side of the device. The device will either say "Battery OK" or "Battery low, please charge."
- **Belle** is fully charged when the red light at the top of the button is solid. Typical charging time is 2-3 hours.
- Remember, it is normal for the light around the call button on **Belle** to be off when the device is not in the charging cradle.

NOTE: **Belle's** rechargeable battery lasts up to 30 days per charge. Only charge as needed. Wear your device as often as possible to be protected.

QUICK START INSTRUCTIONS

1. Charge the **Belle** on the charging cradle for 2-3 hours before first use.
2. Place a call to the Response Center by pressing and holding the call button until the light around the call button turns blue.
3. Confirm that you are activating the **Belle** with the operator.

IMPORTANT:
charge the **Belle** on
the cradle for 2-3
hours before first use.



INDICATOR LIGHTS

While on Charger

Red Battery light

Blue Status light

Flash every 5 seconds	Charging (In service)	Flash every 5 seconds	Normal
Flash every 2 seconds	Out of service contact customer support	Flash every 1 seconds	Out of service contact customer support
Solid Red	Charged		

Off the Charger

Red Battery light

Blue Status light

Off	Normal	Off	Normal
Flash every 10 seconds	Low Battery		

During a Call

Red Battery light

Blue Status light

Solid red for 8 seconds then off	Normal	Solid Blue	Normal
Flash every 10 seconds	Low Battery	Solid blue for 10 seconds then off	Out of service contact customer support
		Flash every 1 second for 5 seconds	Call Failed

Immediately After Call is Completed

Red Battery light

Blue Status light

Off	Normal	Flash every 5 seconds for 5 minutes then off	Normal
Flash every 10 seconds	Low Battery	Flash every 1 second for 5 minutes then off	Out of service contact customer support
Solid red for 1 second then off	Switching to standby mode		

HOW TO CALL FOR HELP

1. Press and hold the call button until the light around the call button on **Belle** turns blue.
2. After a short delay, you will hear a voice message and then tones or ringing.
3. The Emergency Response Center Operator will answer the call.
4. The Emergency Response Center Operator can send emergency personnel or your designated responder to help you, as needed.

TESTING BELLE MONTHLY

We recommend that you test **Belle** monthly.

1. To test, press and hold the call button until the light around the call button on **Belle** turns blue.
2. After a short delay, you will hear a voice message and then tones or ringing.
3. The Emergency Response Center Operator will answer the call.
4. Tell the Emergency Response Center Operator you are testing.

If your **Belle** does not test properly, please contact your dealer immediately.

REPLACE LANYARD WITH BELT CLIP

1. Remove the lanyard by pressing the small tab upward to release the clip.
2. Pull the lanyard and clip away from the **Belle** device.
3. Press the clip on the back of the belt clip into the slot on the back of **Belle** until it clicks.

Note: You can charge **Belle** in its cradle with the belt clip attached.



CLEANING BELLE WEEKLY

We recommend that you clean **Belle** weekly to ensure proper charging.

Take a soft cloth, such as an eyeglass cleaning cloth, and gently rub the gold contacts on the device and charging cradle to remove dirt, oil and debris.



You can also spray household cleaner onto the cleaning cloth (though do not spray directly onto the device or cradle) to remove debris.

FAQ

How often should I test my Belle?

It is recommended that you test your Belle once a month.

What if I press the Belle's button by accident?

If you press the button by accident, simply tell the Operator that you did not intend to press the button and that no help is needed.

How often should I charge my Belle?

It is recommended that the Belle be placed on the charger each night when you go to bed. This will ensure the Belle always has a full charge.

Will the Belle interfere with my medical equipment?

The Belle is essentially a cell phone. If you have a pacemaker, review your pacemaker materials regarding interaction with cell phones and take the same recommended precautions. Always consult with your physician.

FAQ

Can the Belle be worn in the shower?

Yes, the Belle can be worn in the shower.

However, it is not designed to be submerged in water. Belle should be towel-dried after exposure to water.

BY USING THIS DEVICE, YOU ACKNOWLEDGE AND ACCEPT THE FOLLOWING INFORMATION.

Coverage:

This product requires that there be adequate cellular coverage to work properly. It is important to test the device to know if it works in your area. Remember that your environmental and topographical conditions may also affect your coverage. If you experience coverage issues, please contact your dealer immediately.

Charging:

Your device's rechargeable battery may last up to 30 days per charge. Wear your device at all times and only charge when necessary. Failure to follow charging procedures will result in the device not being able to function properly.

Water-Resistant:

Belle® is IP67 water-resistant. **Belle** should not be submerged. **Belle** should be towel-dried after exposure to water.

Pacemakers:

Individuals with pacemakers should consult their physician and review their pacemaker materials regarding interaction with cell phones, and take the same precautions the materials recommend for this device.

**BY USING THIS DEVICE, YOU
ACKNOWLEDGE AND ACCEPT
THE FOLLOWING INFORMATION.**

Location-Based Services:

Some of the Equipment uses technology to permit third-parties, including the Monitoring Center, to determine where you are physically located at any given time (the "Location Based Services"). (Please refer to your Welcome/ User Guide or our website to determine if your Equipment uses Location Based Services.)

Location Based Services may work even if you are not in communication with the Monitoring Center. The accuracy of the Location Based Services is limited, and the Company, the Operators, the Monitoring Center, the Responders, or others may not be able to identify your location or the location of the Equipment precisely or at all. You authorize the Company to collect location-based information. We will only share your location-based information with the Operators, the Monitoring Center, the Responders, any person or entity that acquires the Company and/or the Company's interest in and to the Monitoring Services, or any other person or entity you specifically designate and only for the purpose of providing and improving the Monitoring Services.

ANY AND ALL LOCATION-BASED INFORMATION IS MADE AVAILABLE FOR INFORMATIONAL AND PLANNING PURPOSES ONLY AND IS NOT INTENDED TO BE RELIED UPON IN SITUATIONS WHERE PRECISE LOCATION INFORMATION IS NEEDED OR WHERE ERRONEOUS, INACCURATE, TIME-DELAYED OR INCOMPLETE LOCATION OR MAP DATA MAY LEAD TO DEATH, PERSONAL INJURY, OR PROPERTY OR ENVIRONMENTAL DAMAGE. YOU AGREE THAT LOCATION-BASED INFORMATION MAY VARY FROM ACTUAL LOCATION(S), ROAD, OR TERRAIN CONDITIONS DUE TO FACTORS THAT CAN AFFECT THE ACCURACY OF THE MAP DATA, SUCH AS, BUT NOT LIMITED TO, WEATHER, ROAD, AND TRAFFIC CONDITIONS, GEOPOLITICAL EVENTS, AND CONDITION OR STATUS OF YOUR CELLULAR PHONE OR CELLULAR SERVICES. WE DO NOT GUARANTEE ACCURACY OR COMPLETENESS OF ANY LOCATION-BASED INFORMATION.

belle®



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